

Equine Farm Claims Reporting

We believe that irrespective of whether you make a claim, knowing you will receive a world class claims service is central to your choice of insurer. Confidence that you have a full understanding of how your policy will respond in the event of a loss, and how you will be treated when you make a claim is core to our claims service promise.



Reporting a Claim

The best way to report a claim is to contact your agent. They will help you with the claims process. Refer to your policy for your agent information on the Declarations page. If you are not sure how to proceed, please contact us at equineclaims@libertymutual.com during our regular business hours of 8:30 a.m. – 5:00 p.m. EST.



Common Information needed to Report a Claim

Please be ready to share with your agent or our Claims Specialist the following information to help make the claim reporting process quick and efficient:

- Contact Names (Your Name, Policyholder Name, Agent Name and Any Witness Names)
- Contact Details (Address, Phone Numbers and Email)
- Type of Loss (Liability, Property, Auto)
- Liberty Mutual Policy Information (Policy Number if available)
- Details of the Claim (Date, Time, Parties Involved)

We are a company with a unique perspective and commitment to help people to prosper.

From pre-inception to claims settlement and beyond; we promise to deliver an exemplary service to our clients.