

LIBERTY MUTUAL RE • FINANCIAL STRENGTH • UNDERWRITING PLATFORMS

PRODUCT INFO • CLAIMS HANDLING





Market-leading reinsurance

Reinsurance is changing. While cedents will always want financial size and strength, these days they want more from their reinsurer: the agility to act quickly; the expertise to craft a smart solution; and a claims service that's in tune with the business' needs. Welcome to Liberty Mutual Re.

Backed by the strength and long-term view of our parent, Liberty Mutual Insurance Group, we provide the flexible and wide-ranging solutions our clients demand. A global network of experts across four underwriting platforms and a comprehensive product range. What does this mean for you? Easy access to local underwriters, responsive service and a genuine desire to create a solution that works for you.

If you'd like a reinsurance partner that has your interests at heart, talk to Liberty Mutual Re.

Financial strength

PREMIUM: GROSS WRITTEN PREMIUM 2018

• Property \$596m

· Casualty \$562m

· Specialty \$674m

COMBINED: \$1,832m

OUR OFFICES: A GLOBAL NETWORK

Amsterdam
 Madrid

Bejing
 Mexico City

• Bogota • Milan

BostonParis

Cologne
 Rio de Janeiro

Dubai
 Rome

Hamilton
 Stamford

London
 Shanghai

Luxembourg
 Sydney



Four underwriting platforms

Our clients benefit from four underwriting platforms: the Lloyd's syndicate and Bermuda, European and US Company paper.

So wherever our clients are located, we'll have the flexibility to offer appropriate solutions. Our company platforms are A rated and the Lloyd's syndicate benefits from the Lloyd's rating of A+.

LLOYD'S MARKET BUSINESS

Liberty Mutual Re is a trading name for Liberty Managing Agency Limited (LMAL), for and on behalf of Syndicate 4472 at Lloyd's of London. LMAL receives the market rating for Lloyd's syndicates.

COMPANY MARKET BUSINESS EUROPE

Liberty Mutual Re is a trading name for Liberty Mutual Insurance Europe SE (LMIE).

COMPANY MARKET BUSINESS US

Liberty Mutual Re is a trading name for Liberty Mutual Insurance Company.

COMPANY MARKET BUSINESS BERMUDA

Liberty Mutual Re is a trading name for Liberty Specialty Markets Bermuda Ltd.

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LIBERTY MUTUAL GROUP

LIBERTY MUTUAL RE

LLOYD'S MARKET BUSINESS

Liberty Managing Agency Limited

Ratings

- A+ (Strong) from Standard & Poor's
- A (Excellent) from A.M. Best
- AA- (Very Strong) from Fitch

COMPANY MARKET BUSINESS EUROPE

Liberty Mutual Insurance Europe

Ratings

 A (Strong) from Standard
 & Poor's COMPANY MARKET BUSINESS US

Liberty Mutual Insurance Company

Ratings

- A (Strong) from Standard & Poor's
- A (Excellent) from A.M. Best
- A2 (Good) from Moody's

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COMPANY MARKET BUSINESS BERMUDA

Liberty Specialty Markets Bermuda Ltd

Ratings

- A (Strong) from Standard & Poor's
- A (Excellent) from A.M. Best
- A2 (Good) from Moody's

A broad product range

We write a broad portfolio of Property, Casualty and Specialty business across the globe. And as our clients face a changing risk landscape, we're constantly looking at how we can increase the solutions we bring to market.

Already a top 10 reinsurer in Retrocession, Agriculture and Financial Risks globally, we recently expanded our Global footprint with new offices in Europe, LatAm and Bermuda and broadened our portfolio in the US with a new Marine capability. We also benefit from our Innovation Labs in Boston and Singapore for the latest thinking on macroeconomic, technology and insurance trends.



Core reinsurance products

PROPERTY

Fire

Business Interruption

Homeowners

Engineering

Natural Catastrophes

Industrial / Commercial

CASUALTY

General Third Party Liability

Motor Third Party Liability

Motor Physical Damage

Employers' Liability

Environmental Liability

Public Liability

Professional and Financial Liability

Directors & Officers Liability

Medical Malpractice

Workers' Compensation

SPECIALTY

Aviation

Agriculture & Weather

Crisis Management

Kidnap & Ransom

Piracy

Product Contamination

Terrorism and Political Violence

Cyber

Mortgage Indemnity

Personal Accident

Surety

Political Risks and Credit

Whole Turnover Trade Credit

Marine Cargo & Hull

Marine and Aviation War

Marine Liability

Fine Art & Specie

On and Offshore Energy

Retrocession

Claims

We always remember why our clients are buying reinsurance and that they know what good claims handling looks like. So we know that if you need to claim, you'll demand the highest standard of service. And that's one that we're pleased to provide.

Clients tell us they value a local claims presence, so in every Liberty Mutual Re office we use local claims professionals and support them with an extensive global network of technical capability. We believe this model is the optimal way to ensure you get prompt service and world-class expertise.

CLAIMS +

In addition to settling the claim, our in-house team offers extra value-add services at pre-placement, post-placement, and post-loss stages: wording reviews, scenario workshops, CAT planning, client visits, etc, designed to ensure the claims experience – even without a claim – is as good as we can make it. We call it "Claims+".

FAST TRACK

Clients on our syndicate platform can also benefit from our Fast Track service. Our experts triage the claim to get it to the right people quickly. Where it's straightforward, it goes to Fast Track where agreement can be made within 24 hours, irrespective of amount. Settlement is expedited and our experts can focus on the complex claims that need their expertise and experience.

OUR PROMISE

From pre-inception to claims settlement and beyond, we promise to deliver an exemplary service to our clients. We hold ourselves and trusted partners to a claims charter and internal service level agreements to make sure we deliver consistently on our promise.

Liberty Mutual Insurance Group

Liberty Mutual Re is the sole treaty reinsurance business of Liberty Mutual Insurance Group. Founded in 1912 and headquartered in Boston, Massachusetts, Liberty Mutual Insurance Group is a diversified global insurer with exceptional strength and stability.

With a wide range of insurance products and services, the group has more than 50,000 employees and over 800 offices worldwide. This means we offer significant scale and resource to make sure our risk solutions are at the forefront of our industry.

















Notes

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Liberty Mutual Reinsurance (LM Re) is a trading name of the Liberty Mutual Insurance Group (LMIG). LSM is headquartered at 20 Fenchurch Street, London EC3M 3AW, UK. For more information, please see www.libertyspecialtymarkets.com. Policies are underwritten on behalf of either LMIG subsidiaries and affiliates or the underwriting members of LSM's Lloyd's syndicate. When we offer insurance products we will clearly state which insurer will underwrite the policy. The description of cover in this document does not include all terms, conditions and exclusions, for which please refer to the policy wording itself.