



# Professional Indemnity

## Delivering shared success

As a mutual company, we focus not on shareholders and stock markets, but on our policyholders and partners. We take time to get to know your business and what you need from your insurance solution.

Our underwriting involves a thorough analysis of your risks, backed by a deep understanding of your industry, while our integrated underwriting, claims and risk management offers you a creative risk-transfer solution.

## Solutions for your most complex risks

As a leading insurer of Professional Indemnity (PI) insurance we have successfully been delivering PI to businesses of all sizes on a primary and excess layer basis from our operations in the UK, Ireland, Continental Europe and the Middle East.

Our highly experienced underwriters have developed a suite of PI products which are suitable for all key professions. In addition we have established dedicated teams who focus on niche areas within PI namely Single Projects, Independent Financial Advisers and US domiciled businesses. We recognise that each business is different, so will work with brokers and clients to arrange cover with your specific needs in mind.

Class of business	Line size
Professional Indemnity	GBP 25m



## With you for the long term

Being a mutual means we're consistent and here for the long term. Our experienced teams are resourceful, responsive, and empowered to make decisions quickly. You'll benefit from our technical underwriting capabilities, the strength of our relationships with our broker partners, and our unique approach to claims service.

Because what's good for you, is good for us.

## Continuity in a changing world

Some clients have been with us for over 20 years. Why do they stay so long? Because we have a culture of flexibility and transparency. Quite simply: we do the right thing.

Your business doesn't stand still and neither do we. We're constantly evolving our products and services, investing in people and resources, and building our global distribution network – bringing you continuity and reassurance in a changing world.

## Claims confidence

Aligned with the Liberty Claims Charter, our Professional Indemnity team has years of experience, both in and out of industry. Globally we've seen these claims from all angles – risk management, broking, private practice, and in-house insurance management. Across our worldwide office network, there's not much we haven't seen before.

As a recognised lead market, we're always guided by the client's best interests. Strong technical expertise enables us to keep control of the claim, with appropriate specialist support where necessary. With high authority levels and ultimate authority in London, we are always focused on handling your claim as quickly as possible.

## Claims+

In addition to our claims charter and promise, where appropriate, we offer extra value-add services at pre-placement, post-placement, and post-loss stages. Designed to ensure your claims experience – even without a claim – is as good as we can make it.

## A sustainable future

Our purpose is to help people embrace today and confidently pursue tomorrow. To fulfil this purpose, we are committed to sustainability and careful consideration of environmental, social and governance (ESG) issues.

Insurance can be a force for good and we have a role in supporting the transition towards a low-carbon future. We are supporting Climate Transition Pathways, currently working to provide a number of benefits to companies with accredited transition plans, in addition to continued access to insurance capacity. For instance, we are exploring how to meet the challenge of the transition with longer-term and more expansive solutions.

## Unlocking opportunities

With over a century of insurance experience, we've learned a thing or two about risk. We're dedicated to developing products and solutions for our clients, whether it's a variety of specialist coverages, a customised wording, or guidance on emerging exposures.

Talk to us about the trends we're seeing in your industry, and the products we offer to help protect your business:

- Cyber
- Employers Liability / General Liability
- Directors & Officers
- CAR/Construction
- Intellectual Property

## Contact Us

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