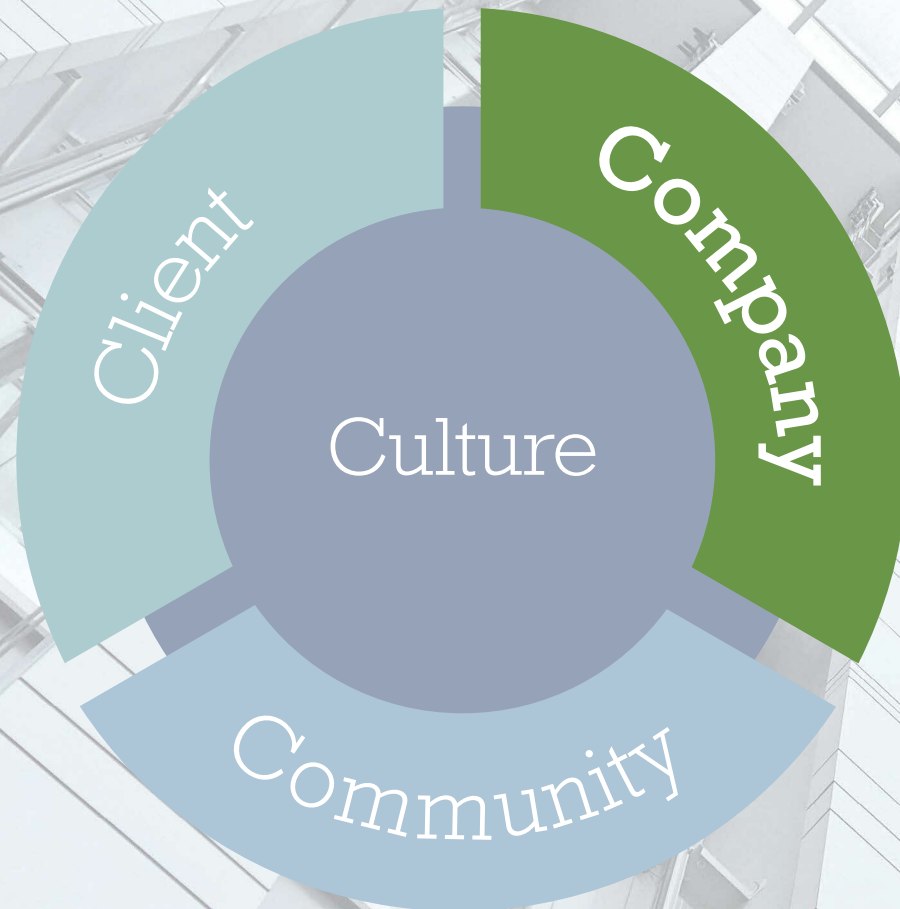

RESPONSIBLE BUSINESS
ESG FRAMEWORK



Our Vision

To act as a responsible business and high performing financial services company



Our Vision

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Gainful Employment and Equality for Our People

Empowering colleagues to bring their full selves to work is key to living our purpose. We believe the diversity and strengths of our people powers Global LSM

Corporate Sustainability

We're walking the talk in our own operations, reducing our carbon footprint and conserving resources across our sites

Inclusive Supply Chain

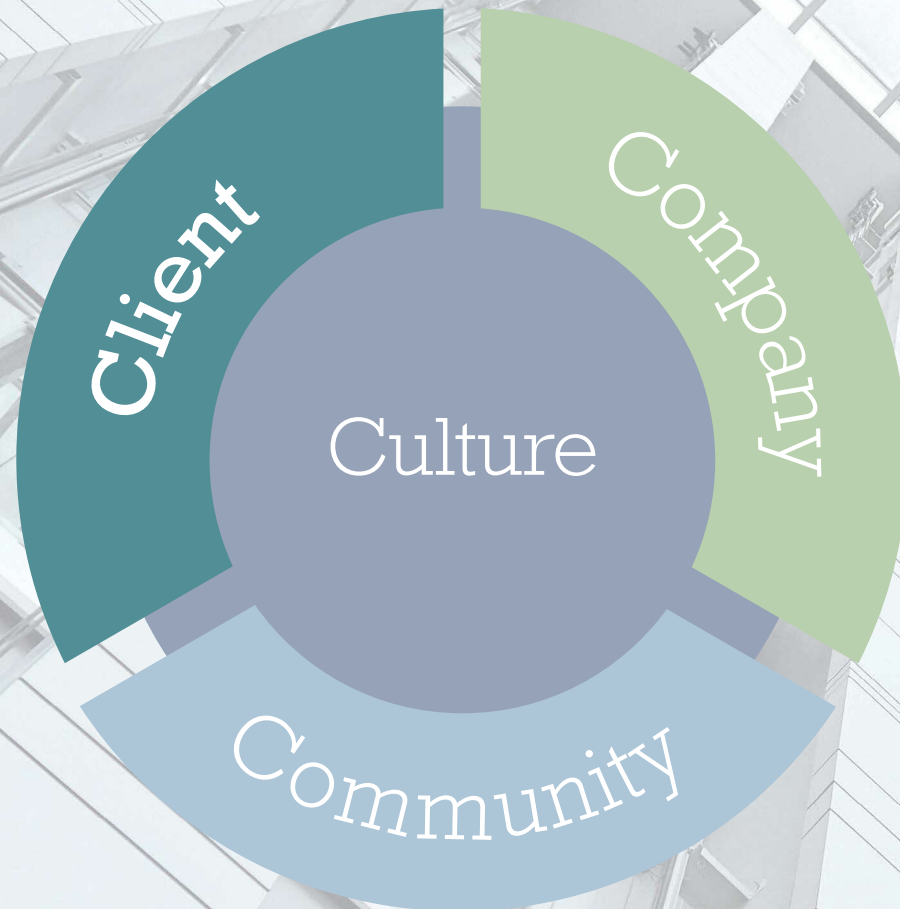
We apply a responsible business mindset in our buying decisions to create a more inclusive and sustainable supply chain

[Supplier Code of Conduct](#)

[Anti Slavery Policy](#)

[Working at LSM](#)

[Health & Safety](#)



Our Vision

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Responsible Client and Ecosystems

We apply a responsible business mindset in our client related decision making which positions Global LSM as the responsible insurance partner of choice

Implementing Responsibility in Policy Making

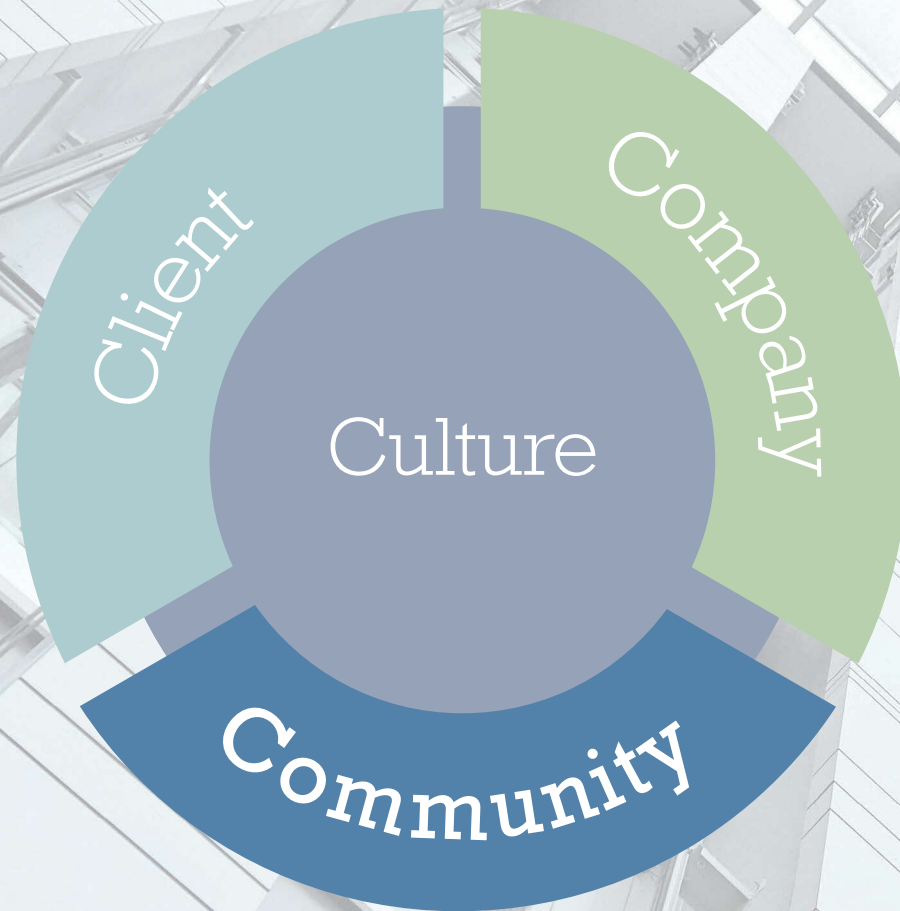
We incubate and scale priority Responsible Business initiatives in our underwriting, investment and claim policies

Enabling Clients to Pivot to their Responsible Future

We proactively identify areas of risk reduction to enable our clients to define and orchestrate how to pivot to their responsible futures

[Responsible Business Overview](#)

[Responsible Underwriting](#)



Our Vision

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Sharing our Resources and Expertise

Through charitable dollars, employee passion and expertise we strive to make lasting and impactful change on the communities in which we live and work

Innovating for Society

Working together to share our unique perspectives helps us make better decisions and deliver innovative solutions to societal challenges

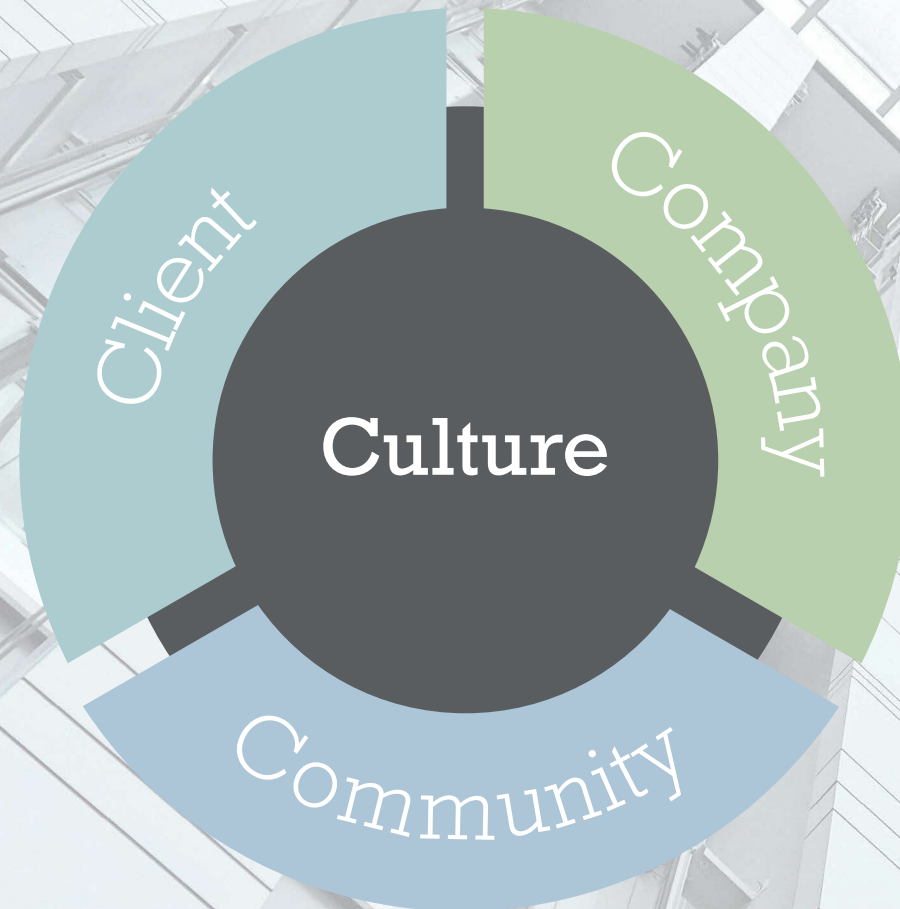
Working for the Not for Profit Community

We enable organisations in the not for profit sector to manage their risk so they can focus on changing society for the better

Corporate Social Responsibility

Risk Management Services

Case Study



Our Vision

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Responsible Governance

Our governance structure are carefully designed to ensure all our employees make responsible and ethical decisions

Responsible Risk Management

Managing our own operational and product risks and protecting the security and privacy of customer and employee data is absolutely fundamental to our license to operate

Responsible Research and Policy Innovation

We're continuously enhancing our insurance offerings and developing our underwriting expertise to deliver next generation solutions

Responsible Goals and Reporting

We instil confidence in our employees, regulators, brokers and other stakeholders that we take ESG seriously and are taking material actions to improve outcomes

Core Values and Behaviours

Today, our Values are more relevant than ever before and cascade across our global entities.

Our Values